

USAA CASUALTY INSURANCE COMPANY

4123

Claim #: 009827364000000007001
Workfile ID: 27560f90

Estimate of Record

Written By: ANTHONY MCCALL, License Number: 342916, 5/24/2022 4:13:40 PM

Insured: ADAM DUTSON Owner Policy #: 009827364 Claim #: 009827364000000007001
Type of Loss: Collision Date of Loss: 05/19/2022 12:00 AM Days to Repair: 6
Point of Impact: 06 Rear Deductible:

Owner (Insured): Inspection Location: Appraiser Information: Repair Facility:
Virtual FOR SUPPLEMENTS, FOLLOW OWNERS CHOICE
INSTRUCTIONS AT BEGINNING OF
ESTIMATE
<https://www.usaa.com/bodyshop>

VEHICLE

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

VIN: WDDHF7HB8AA154716 Production Date: 01/2010 Interior Color:
License: tkv306 Odometer: 25390 Exterior Color: Silver
State: SC Condition:

TRANSMISSION	CONVENIENCE	Search/Seek	SEATS
Automatic Transmission	Air Conditioning	Auxiliary Audio Connection	Bucket Seats
Overdrive	Intermittent Wipers	Premium Radio	Leather Seats
POWER	Tilt Wheel	Satellite Radio	Heated Seats
Power Steering	Cruise Control	CD Changer/Stacker	Ventilated Seats
Power Brakes	Rear Defogger	SAFETY	WHEELS
Power Windows	Keyless Entry	Drivers Side Air Bag	Aluminum/Alloy Wheels
Power Locks	Alarm	Passenger Air Bag	PAINT
Power Mirrors	Message Center	Anti-Lock Brakes (4)	Clear Coat Paint
Heated Mirrors	Steering Wheel Touch Controls	4 Wheel Disc Brakes	OTHER
Power Driver Seat	Telescopic Wheel	Front Side Impact Air Bags	Fog Lamps
Power Passenger Seat	Climate Control	Head/Curtain Air Bags	Traction Control
Memory Package	Home Link	Communications System	Stability Control
DECOR	RADIO	Hands Free Device	Rear Spoiler
Dual Mirrors	AM Radio	Blind Spot Detection	Signal Integrated Mirrors
Rear Power Sunshade	FM Radio	ROOF	Headlamp Washers
Wood Interior Trim	Stereo	Electric Glass Sunroof	Power Trunk/Liftgate

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2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	*** SUPPLEMENT INSTRUCTIONS ***		1			
2	#	For Supplements Use Estimate Share Within CCC One		1			
3	#	Have Questions or Non-CCC User?		1			
4	#	Call 800.637.8511 - Press 2 for Repair Facility		1			
5	#	Press 2 for Technical Support, then press 4 for "All Other"		1			
6	EXHAUST SYSTEM						
7	Repl	LT Muffler & pipe	2124906935	1	1,190.00 m	1.2 M	
8	R&I	R&I exhaust assy rearward of manifolds			m	2.6 M	
9	QUARTER PANEL						
10	Repl	LT Wheelhouse liner	2126901030	1	122.00	0.5	
11	REAR BODY & FLOOR						
12	*	Rpr Rear body panel (STL)	2126400300			<u>3.0</u>	2.2
13		Add for Clear Coat					0.9
14		O/H rear bumper				3.2	
15	R&I	Rear trim panel	21269031009051			Incl.	
16	R&I	RT Trunk trim panel	21269044009F08			0.4	
17	R&I	LT Trunk trim panel	21269042009F08			0.4	
18	REAR LAMPS						
19	R&I	RT Tail lamp assy	212906085864			0.3	
20	R&I	LT Tail lamp assy	212906075864			0.3	
21	REAR BUMPER						
22	<>	Repl Bumper cover w/o reverse sensors	21288028409999	1	930.00	Incl.	2.8
23		Overlap Major Non-Adj. Panel					-0.2
24		Add for Clear Coat					0.5
25	**	Repl A/M Impact bar	MB1106109	1	532.00	0.4	
26	**	Repl A/M Lower cover w/E63 AMG	MB1115100	1	399.00		
27		Repl Add for reverse sens		1		0.4	
28	TIRES						
29	*	Repl MICH 205/45ZR17 XL Pilot Super Sport BW 88(Y)	MI09964	1	208.99	0.3	
30	#	Subl Balance Tire and Wheel		1	18.00		
31	#	Subl Alignment, 4-wheel		1	79.95		
32	VEHICLE DIAGNOSTICS						
33	*	Rpr Pre-repair scan			m	<u>0.5</u>	
34	*	Subl Pre-repair scan		1	<u>50.00</u> X m		
35	*	Rpr Post-repair scan			m	<u>0.5</u>	

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

36	*	Subl	Post-repair scan	1	<u>70.00</u>	X m
37	MISCELLANEOUS OPERATIONS					
38		Repl	Cover car/bag	1		0.2
39	#	Repl	Corrosion Protection	1	12.00	
40	OTHER CHARGES					
41	#		E.P.C.	1	3.00	
SUBTOTALS					3,614.94	14.2 6.2

NOTES

Estimate Notes:

Original Assigned Date: 05.24.22

Date E01 Inspected: 05.24.22

E01 Completed Virtual

QRP Brochure Emailed to owner in estimate

E01 and EST & explanation of repairs provided to owner

Authorization/Direction to Pay on File: NO, PLEASE SEND W SUPPLEMENT RQST

Shop Supplement Instructions

For Supplements Use Estimate Share Within CCC One

Have Questions or Non-CCC User?

Call 800.637.8511 – Press 2 for Repair Facility

Press 2 for Technical Support, then press 4 for "All Other"

even if you are a shop not on CCCone... call 800.637.8511 for assistance with supplement process

use the workfile id to pull down the initial estimate, make your changes and lock your supplement please

Use Estimate Share to upload changes for review

Need help using Estimate Share? Call CCC at 800.637.8511

Estimate Share is the easiest way.

Visit www.usaa.com/bodyshop for payment inquiries.

Prior Damage Notes:

no

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

ESTIMATE TOTALS

Category	Basis		Rate	Cost \$
Parts				3,491.94
Body Labor	10.4 hrs	@	\$ 48.00 /hr	499.20
Paint Labor	6.2 hrs	@	\$ 48.00 /hr	297.60
Mechanical Labor	3.8 hrs	@	\$ 80.00 /hr	304.00
Paint Supplies	6.2 hrs	@	\$ 32.00 /hr	198.40
Miscellaneous				120.00
Other Charges				3.00
Subtotal				4,914.14
Sales Tax	\$ 3,690.34	@	8.0000 %	295.23
Total Cost of Repairs				5,209.37
Deductible				0.00
Total Adjustments				0.00
Net Cost of Repairs				5,209.37

MyPriceLink Estimate ID / Quote ID:
 958451760114966528 / 106039107

AVOID DELAYS BY GETTING CLAIM AND PAYMENT INFORMATION IN JUST A FEW CLICKS!

VISIT: <http://www.usaa.com/bodyshop>

MEMBER NUMBER: Use Policy Number

LOSS NUMBER: Use digits 16, 17, & 18 of the claim number (Ex. 012345670000000[003]001)

LOSS DATE: Use Date of Loss

Please Present A Copy Of This Estimate To A Repair Facility Of Your Choice

*USAA Subsidiaries include: United Services Automobile Association(USAA), USAA Casualty Insurance Company(CIC), USAA General Indemnity Company(GIC) USAA County Mutual Insurance(CMI) and Garrison Property Casualty Insurance Company. Garrison Property and Casualty Insurance Company, a subsidiary of USAA Casualty Insurance Company, is authorized to use the USAA logo, a registered trademark of United Services Automobile Association.

This is not an authorization to repair. Failing to present this estimate to the repairing garage before repair may result in additional expenses to you. A USAA appraiser must authorize any supplement to this estimate. Repairs to this vehicle may require specific welding equipment as recommended by the manufacturer.

If alternative quality replacement parts have been included in this appraisal, the source for these parts has also been disclosed. If alternative quality replacement parts as listed on the appraisal are ultimately used in the repair of your vehicle, the warranty on such parts will be equal to, or greater than, the parts being replaced, as stated in USAA's limited parts warranty. USAA warrants that the parts used on your vehicle will be of like kind and quality, function, fit, safety and corrosion protection as the part or parts they replace. USAA identifies certified and validated parts for sheet metal replacement parts.

Please visit us at [USAA.com](http://www.usaa.com) or 1-800-531-8722

<https://www.usaa.com/bodyshop>

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ERI5718, CCC Data Date 05/16/2022, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (< >) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2022 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category.
X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category.
M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel.
CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel.
HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non
Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace.
R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel.
Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway
Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

Curb the High Cost of Vehicle Repairs With USAA's Quality Replacement Parts Program

The following information summarizes USAA's Quality Replacement Parts program.

Rising repair costs impact auto insurance rates. To manage these costs, USAA offers the Quality Replacement Parts (QRP) program. Using the QRP program helps keep vehicle repairs competitive in terms of price while maintaining quality.

The QRP program includes parts for a repair when they are of like kind and quality and readily available. These parts may include new or recycled non-Original Equipment Manufacturer (OEM), recycled OEM, rebuilt and remanufactured parts. QRP parts are generally offered on vehicles older than two years from the date of production and are clearly identified on the damage report. If an owner requests, we will include QRP parts on vehicles produced within the past two years. USAA complies with all applicable state laws in the application of its QRP program.

When damaged in a covered loss, if your vehicle has glass that is not branded for or by your vehicle manufacturer, we may include the same type of glass whenever replacement is necessary. However, if your vehicle glass is branded for or by your vehicle manufacturer, you have the choice to replace the glass with the same branded glass when replaced within two years from the vehicle's date of production. All replacement glass and lighting included in a damage report will meet the U.S. Department of Transportation Society of Automotive Engineers' (DOT/SAE) federal safety standards.

We are confident you will receive a quality repair with these parts and would like you to feel the same. Therefore, we offer a limited warranty.

USAA warrants QRP parts identified in our damage report and installed during vehicle repairs. These parts will be like kind and quality to the function, fit, finish and corrosion protection of the damaged parts they replace, or the parts will be repaired or replaced at no cost to you. Our warranty on sheet metal and plastic replacement body parts is valid for the period of time equal to the remainder of the original manufacturer's warranty or three years from the date of the repair, whichever is greater. Our warranty on mechanical parts will be equal to the warranty period provided by an authorized original manufacturer for those parts when provided through your manufacturer's distributor as replacement parts. The USAA warranty on replacement parts automatically transfers with ownership of the vehicle.

Excluded from this warranty is normal wear and tear and damage caused by accident, abuse, unreasonable use or improper maintenance of the vehicle.

Any express warranty not provided herein is hereby excluded and disclaimed. Any implied warranties of merchantability and fitness for any particular purpose which may exist are expressly limited to the period of time equal to the remainder of the original manufacturer's warranty for like kind, quality, function, fit, finish and corrosion protection or three years from the date of repair, whichever is greater. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

USAA shall not be liable to any person for any special, incidental or consequential damages, whether arising out of breach of warranty, breach of contract or otherwise. Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitation may not apply to you.

The following questions and answers may help you understand more about USAA's QRP program.

Q. What are OEM, non-OEM, and recycled parts?

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

A. OEM: Parts manufactured for or by the manufacturer of your vehicle.

Non-OEM: Parts provided by a company or distributor other than the original equipment manufacturer.

Recycled: Parts from a vehicle of the same or newer make, model, and year vehicle that they are to replace.

Q. What assurances do I have that QRP parts are of high quality?

A. USAA only includes QRP parts when readily available and equivalent in performance to the part requiring replacement on your vehicle in terms of like kind, quality, function, fit, finish and corrosion protection. Also, QRP parts carry an equal or better warranty than the original manufacturer's parts and are supported by our Limited Parts Warranty.

* Glass, lights and lenses will meet DOT/SAE standards.

* New sheet metal and plastic body replacement panels will be certified or validated through an independent third-party.

* USAA will identify other parts included in the program that comply with federal safety standards including new, recycled, or rebuilt parts.

Q. Why does USAA use parts from other manufacturers and distributors?

A. We use these parts to help keep vehicle repairs competitive in terms of price when the parts are of like kind, quality, function, fit, finish, and corrosion protection or better quality.

Q. Do I have a choice which parts are included in USAA's repair estimate?

A. Yes, you do. If you choose to use new OEM parts or parts from other manufacturers and distributors, you will bear the responsibility for any cost difference.

Q. If I am dissatisfied with a non-OEM part used in my vehicle repair, who do I call?

A. If you experience a problem, call your claims advisor. We will work with the repair shop and the parts supplier to correct the problem at no cost to you, so long as the part is still under USAA's warranty.

Q. Will using a non-OEM part void the warranty on my vehicle?

A. The overall warranty on your vehicle will not be adversely affected. QRP parts included in your vehicle's repair will carry USAA's Limited Parts Warranty. It is equal to or better than the warranty provided by the distributor for new OEM parts.

Q. What should I do if my repair shop refuses to use QRP parts?

A. Your repair shop has the right to conduct its business the way it chooses and can charge you more than the reasonable and competitive cost for the repair; so, you will have to choose where and how your vehicle will be repaired. If you choose not to use another repairer and/or your shop refuses to use QRP parts, you will have to pay any difference in the final repair cost.

USAA Claims Philosophy

It is the policy of USAA to handle all claims with fairness and integrity, exercising the highest standards of ethical and professional conduct while transacting claims business. We will provide timely and responsive service, with full recognition of our obligations to the insureds and the public.

If you have questions about the program or warranty, log on to <http://usaa.com> or call 1-800-531-USAA (8722).

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

ALTERNATE PARTS SUPPLIERS

Line	Supplier	Description	Price
25	Partwerx Automotive 7020 Reames Rd Suite K Charlotte NC 28216 (980) 288-6000	#MB1106109 A/M Impact bar Quote: 1223032852 Expires: 05/30/22	\$ 532.00
26	Partwerx Automotive 7020 Reames Rd Suite K Charlotte NC 28216 (980) 288-6000	#MB1115100 A/M Lower cover w/E63 AMG Quote: 1223032852 Expires: 05/30/22	\$ 399.00

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

TIRE PARTS SUPPLIERS

Line	Supplier	Description	Price
29	NTB 189 GEORGE W LILES PKWY NW CONCORD NC 28027 (704) 886-3380	MICH 205/45ZR17 XL Pilot Super Sport BW 88(Y)	\$ 208.99

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

ALTERNATE PARTS USAGE

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

VIN: WDDHF7HB8AA154716 Production Date: 01/2010 Interior Color:
License: tkv306 Odometer: 25390 Exterior Color: Silver
State: SC Condition:

Alternate Part Type	# Of Available Parts	# Of Parts Selected
Aftermarket	2	2
Optional OEM	0	0
Reconditioned	0	0
Recycled	1	0

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

RECALL INFO

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

VIN:	WDDHF7HB8AA154716	Production Date:	01/2010	Interior Color:	
License:	tkv306	Odometer:	25390	Exterior Color:	Silver
State:	SC	Condition:			

The National Highway Transportation and Safety Administration (NHTSA) has issued 5 safety-related recall notice(s) that may apply to the selected vehicle.

NHTSA ID: 22V168000 Issued: Mar 3, 22 Number of Vehicles: 00000022

EXTERIOR LIGHTING, ELECTRONIC STABILITY CONTROL, ENGINE AND ENGINE COOLING Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2010 E350, 2014 G550, 2008-2009 C300, 2008 C350, 2009 CLK550, 2007 SL550, SLK280, and 2008 SLK350 vehicles. Various control units may have been updated with incorrect software configuration during a service repair. This can result in various system failures, such as loss of drive power, reduced exterior lighting, or loss of dynamic control functions, including stability and traction control. Various system failures, such as loss of drive power, reduced exterior lighting, or loss of dynamic control functions including stability and traction control, can increase the risk of a crash. Dealers will update the software configuration on the affected control units, free of charge. Owner notification letters are expected to be mailed May 17, 2022. Owners may contact MBUSA customer service at 1-800-367-6372.

NHTSA ID: 16V363000 Issued: May 5, 16 Number of Vehicles: 00199705

AIR BAGS Mercedes-Benz USA, LLC (MBUSA) is recalling certain model year 2008-2011 C300 Sedan, C300 4matic Sedan, C350 Sedan, C63 AMG Sedan vehicles, 2010-2011 GLK350, GLK350 4-Matic and E350 Coupe vehicles, 2011 SLS AMG, E350 Convertible, E550 Coupe and E550 Convertible vehicles originally sold, or ever registered, in Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands, or "Zone A." Additionally, unless included in "Zone A" above, MBUSA is recalling certain model year 2008 C300 Sedan, C350 Sedan, C63 AMG Sedan and C300 4-Matic Sedan vehicles originally sold, or ever registered, in Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, and West Virginia, or "Zone B." Vehicles not originally s... An inflator rupture may result in metal fragments striking the vehicle occupants resulting in serious injury or death. MBUSA will notify owners, and dealers will replace the passenger frontal air bag modules, free of charge. Parts are not currently available. Owners will be sent an interim notification in July 2016. A second notice will be mailed when remedy parts are available. Owners may contact MBUSA customer service at 1-877-496-3691.

NHTSA ID: 16V081000 Issued: Feb 2, 16 Number of Vehicles: 00711159

AIR BAGS:FRONTAL:DRIVER SIDE:INFLATOR MODULE Mercedes-Benz USA, LLC. (MBUSA) is recalling certain model year 2009-2010 ML320 BlueTec 4Matic, GL320 BlueTec 4Matic and R320 CDI 4Matic, 2011 E350 Cabriolet and E550 Cabriolet, 2009-2011 ML350, ML350 4Matic, ML550 4Matic, ML63 AMG, and C63 AMG, 2010-2011 ML450 4Matic Hybrid, E350 Coupe, E350 4Matic, E550 Coupe, E550 4Matic, and E63 AMG, 2011-2012 GL350 BlueTec 4Matic and R350 BlueTec 4Matic, 2009-2012 GL450 4Matic, GL550 4Matic and R350 4Matic, 2007-2008 SLK280, SLK350, and SLK55 AMG, 2011-2014 SLS AMG Coupe, 2012 SLS AMG Cabriolet, 2013-2014 SLS AMG GT and SLS AMG GT Cabriolet, 2005 C230 Kompressor and C320, 2006-2007 C230, 2006-2011 C350, 2008-2011 C300 and C300 4Matic, 2010-2012 GLK350 and GLK350 4Matic and 2007-2008 Chrysler Crossfire vehicles. Upon deployment of the driver's frontal air bag, excessive internal pressure may cause the inflator to rupture. In the event of a crash necessitating deployment of the driver's frontal air bag, the inflator could rupture with metal fragments striking the driver or other occupants resulting in serious injury or death. MBUSA will their notify owners, and Fiat Chrysler will notify the affected Chrysler owners. Dealers for the respective brands will replace the driver's frontal air bag module, free of charge. This recall began November 2016. Mercedes-Benz owners may contact MBUSA customer service at 1-800-367-6372 and Chrysler owners may contact Fiat Chrysler customer service at 1-800-853-1403.

NHTSA ID: 16V081000 Issued: Feb 2, 16 Number of Vehicles: 00711266

Estimate of Record

2010 BENZ E-Class E63 AMG RWD 4D SED 8-6.2L Gasoline SFI Silver

AIR BAGS Mercedes-Benz USA, LLC. (MBUSA) is recalling certain model year 2009-2010 ML320 BlueTec 4Matic, GL320 BlueTec 4Matic and R320 CDI 4Matic, 2011 E350 Cabriolet and E550 Cabriolet, 2009-2011 ML350, ML350 4Matic, ML550 4Matic, ML63 AMG, and C63 AMG, 2010-2011 ML450 4Matic Hybrid, E350 Coupe, E350 4Matic, E550 Coupe, E550 4Matic, and E63 AMG, 2011-2012 GL350 BlueTec 4Matic and R350 BlueTec 4Matic, 2009-2012 GL450 4Matic, GL550 4Matic and R350 4Matic, 2007-2008 SLK280, SLK350, and SLK55 AMG, 2011-2014 SLS AMG Coupe, 2012 SLS AMG Cabriolet, 2013-2014 SLS AMG GT and SLS AMG GT Cabriolet, 2005 C230 Kompressor and C320, 2006-2007 C230, 2006-2011 C350, 2008-2011 C300 and C300 4Matic, 2010-2012 GLK350 and GLK350 4Matic and 2006-2007 Chrysler Crossfire vehicles. Upon deployment of the driver's frontal air bag, excessive internal pressure may cause the inflator to rupture. In the event of a crash necessitating deployment of the driver's frontal air bag, the inflator could rupture with metal fragments striking the driver or other occupants resulting in serious injury or death. MBUSA will their notify owners, and Fiat Chrysler will notify the affected Chrysler owners. Dealers for the respective brands will replace the driver's frontal air bag module, free of charge. A notification schedule has not yet been provided. Mercedes-Benz owners may contact MBUSA customer service at 1-800-367-6372 and Chrysler owners may contact Fiat Chrysler customer service at 1-800-853-1403.

NHTSA ID: 10V459000

Issued: Oct 10, 10

Number of Vehicles: 00085078

STEERING:HYDRAULIC POWER ASSIST:PUMP MERCEDES BENZ IS RECALLING CERTAIN MODEL YEAR 2010 C-CLASS, MODEL 204, E-CLASS, MODEL 212, AND MODEL YEAR 2010-2011 E-CLASS COUPE/CABRIOLET MODEL 207 VEHICLES. THE POWER STEERING SYSTEM IN THE SUBJECT VEHICLES MAY FAIL DUE TO THE LOSS OF POWER STEERING FLUID. OWNERS MAY NOT HAVE SUFFICIENT CONTROL OF THE VEHICLE IN AREAS, SUCH AS PARKING LOTS, WHERE MAXIMUM POWER STEERING IS REQUIRED, INCREASING THE RISK OF A VEHICLE CRASH. DEALERS WILL CHECK AND RETORQUE THE CONNECTION FITTING FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2010. OWNERS MAY CONTACT MERCEDES-BENZ AT 1-800-367-6372.